



Case Study: Major Queensland Coal Producer

Pulse Sets New World Benchmark for ERP Implementation Efficiency

Pulse is the world's only ERP system for mining companies striving to simplify management, boost efficiencies and maximise results. This case study demonstrates how a major Australian mining operation, through a partnership with Pulse, achieved a full-system transition in a record-breaking timeframe, setting a new global standard for ERP implementation.



About the Client

The client is a large-scale coal producer in Queensland. Following a change in ownership, the AU\$2.9 billion mining operation needed to transition away from its previous parent company's systems and establish its own independent, comprehensive business management platform.

The Challenge

A system changeover of this scale and complexity would typically take years to complete, involving significant business disruption and expense. The new owners of the mine, however, required a rapid business transition to be completed in a matter of months, not years.

Implementing a full ERP and Analytics system, migrating 20 years of historical business data from SAP, and transitioning during live operations was an immense challenge. This producer needed to achieve it seamlessly, a task often deemed impossible by other companies due to its sheer scale.

The Solution: An Agile Partnership for Unprecedented Speed

After a rigorous selection process, the producer chose Pulse as its collaborative partner. Our mission is to make jobs easier and equip any company to thrive, and we approached this project with a focus on agility and a true partnership. The key to success was our unique,

collaborative methodology, which challenges stale legacy practices and removes the traditional barriers of large-scale IT projects. We worked as a single, integrated team to deliver:

- **A Full System Implementation:** The complete Pulse Mining ERP and Pulse Analytics 'Digital Mine' solution was deployed.
- **Complex Data Migration:** 20 years of critical business history was successfully and accurately migrated from the previous SAP system.
- **Seamless Transition:** The entire project was managed with an agile, responsive approach that ensured it was completed on-time and on-budget.

The Results: A New Game-Changer for Mining Technology

The project's success has set a new world benchmark for ERP implementation efficiency, proving that even the largest, most complex mining businesses can transform their operations overnight.

- **Record-Breaking Speed:** A full system implementation that would normally take years was completed in **less than four months**.
- **Zero Operational Disruption:** The transition was achieved under rolling operations without any loss of productivity.
- **A New Standard of Value:** This achievement forever changed expectations for the speed and efficiency of enterprise software deployment. It demonstrates that with the right partner and platform, a switch to a superior mine management system is not only achievable but can be done with unrivalled speed and value.



Your business system,
ready today, for tomorrow.

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